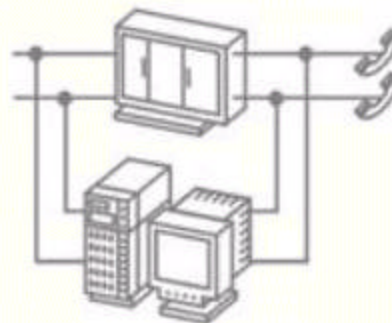


DIGITAL VOICE LOGGER, RECORDER SYSTEM

VDV OEM Digital & Analog Voice Logger



The VDVR-30E1 is the right choice for your critical voice logging requirements, be it a Call center, for military, Law and order, Securities trading or any business that requires recording of critical business conversations. The VDVR-30E1 provides recording with a crisp playback. It is scalable, hence can grow with your needs and protect your investment.



VDVR-30E1

The VDVR-30E1 is available from 30 Channels to 240 Channels on Digital Lines in a single system.

Key Features

- ❖ **Inputs From:** Analog/E1/T1 Digital Trunks and Extensions.
- ❖ **Storage:** Hard Disk.
- ❖ **Archive:** Hard Disk, CD ROM, DAT Tape and Audio Cassette.
- ❖ **Compression:** ADPCM/A-Law/ μ -Law and other compression formats.
- ❖ **Record Enable On:** Loop current / voltage or VOX Trigger or on demand.
- ❖ **Graphical User Interface:** User friendly GUI for Monitoring and Control. All the messages will get displayed in the GUI.
 - **Search Options:** Date/ Time, Channel ID, Phone Number, Call Type (Internal, External) and Message Tag.
 - **Live Conversation Play:** Through Headset & Multimedia.
 - **Retrieval/Replay Options:** Local, Over LAN
 - **System Security:** The user will have a password for logging into the voice logger. User can change password using the "change password" dialog.
 - **Message Play Facility From GUI:** User can play the logged messages by double clicking on it or by clicking the play button.

- **Label for Each Message:** The GUI will display Message Name, Date, Time, Duration, Extension Number and Status of all the Messages.
- **Message Deleting:** The system provides facility of deleting a single message or messages before specified date.
- ❖ **System Warning Message:** The system will flash a warning message on the GUI screen, e.g. 'Backup drive is full' or 'System storage space exceeds pre-set level of the allotted space' etc.
- ❖ **Warnings/Alarms Messages on E-Mail:** System will send a warning email message to the address configured in the voice logger, if the message storage exceeds pre-set level of the allotted space etc. (Configurable).
- ❖ **Backup and Restore Facility:** The system provides back-up and restore facility for the Voice Logged data on Hard Disk, CD ROM, DAT Tape and Audio Cassette.
- ❖ **Enable/Disable the Recording:** System Administrator can Enable/Disable the recording function on any channel through configuration.
- ❖ **Fax logging (optional):** Logging of fax calls can be provided as an additional option.
- ❖ **Reports:** System Administrator can view detailed "Recorded Calls Report" for each channel both incoming or outgoing calls over or desired period of time and print the reports.

We can customize voice logger as per your requirements.

System Requirements:

- Dedicated PC - Pentium 4 Machine with 512 MB RAM
- Rack Mount 19", expandable to 4E1
- Operating System: Windows NT (Server/Workstation) or Windows 2000 or XP (from 8 ports and above).
- Electrical: Mains 110/230 Volts, 50/60 Hz (Preferable through UPS).